

I Mina'Trentai Dos Na Liheslaturan Received
Bill Log Sheet

BILL NO.	SPONSOR	TITLE	DATE INTRODUCED	DATE REFERRED	CMTE REFERRED	PUBLIC HEARING DATE	DATE COMMITTEE REPORT FILED	FISCAL NOTES
325-32 (COR), P.L. 32-193	Vicente (ben) C. Pangelinan	AN ACT TO ADD A §79108TO CHAPTER 79 OF TITLE 12 GUAM CODE ANNOTATED RELATIVE TO PUBLISHING CONSUMER COMPLAINTS.	4/29/14 12:39 p.m.	04/30/14	Committee on Public Safety, Infrastructure, & Maritime Transportation	07/23/14 4:00 p.m.	09/12/14 2:57 p.m.	Fiscal Note Requested 4/28/14 Fiscal Note Received 7/3/14
	DATE PASSED	TITLE	TRANSMITTED		DUE DATE	DATE SIGNED BY I MAGA'LAHEN GUAHAN	PUBLIC LAW NO.	NOTES
	10/3/2014	AN ACT TO ADD A NEW § 79108 TO CHAPTER 79 OF TITLE 12, GUAM CODE ANNOTATED, RELATIVE TO PUBLISHING CONSUMER COMPLAINTS AND THE RESOLUTION THEREOF.	10/6/14	6:32 p.m.	10/17/2014	10/13/2014	32-193	As amended on the Floor.



EDDIE BAZA CALVO
Governor

RAY TENORIO
Lieutenant Governor

Office of the Governor of Guam.

OCT 16 2014

Honorable Judith T. Won Pat, Ed.D.
Speaker
I Mina'trentai Dos Na Liheslaturan Guåhan
155 Hesler Street
Hagåtña, Guam 96910

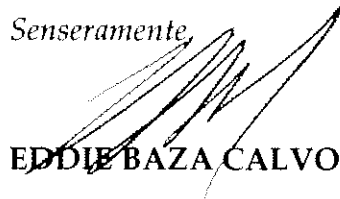
32-14 - 2141
Office of the Speaker
Judith T. Won Pat, Ed.D.

Date: 10-17-14
Time: 4:10pm
Received By: [Signature]

Dear Madame Speaker:

Transmitted herewith is Bill No. 325-32 (COR) "AN ACT TO ADD A NEW § 79108 TO CHAPTER 79 OF TITLE 12, GUAM CODE ANNOTATED, RELATIVE TO PUBLISHING CONSUMER COMPLAINTS AND THE RESOLUTION THEREOF," which I signed into law on October 13, 2014 as Public Law 32-193.


Senseramente,



EDDIE BAZA CALVO

2014 OCT 17 PM 4:54


2141

P.O. Box 2950 • Hagåtña, Guam 96932
Tel: (671) 472-8931 • Fax: (671) 477-4826 • governor.guam.gov • calendar.guam.gov

 Eddie Baza Calvo

 @eddiebazacalvo

 @governorcalvo

 governorofguam

I MINA'TRENTAI DOS NA LIHESLATURAN GUÅHAN
2014 (SECOND) Regular Session

CERTIFICATION OF PASSAGE OF AN ACT TO I MAGA'LAHEN GUÅHAN

This is to certify that **Bill No. 325-32 (COR)**, "AN ACT TO ADD A NEW § 79108 TO CHAPTER 79 OF TITLE 12, GUAM CODE ANNOTATED, RELATIVE TO PUBLISHING CONSUMER COMPLAINTS AND THE RESOLUTION THEREOF," was on the 3rd day of October, 2014, duly and regularly passed.



Judith T. Won Pat, Ed.D.
Speaker

Attested:



Tina Rose Muña Barnes
Legislative Secretary

This Act was received by *I Maga'lahaen Guåhan* this 6 day of Oct,
2014, at 6:32 o'clock P.M.



Assistant Staff Officer
Maga'lahi's Office

APPROVED:



EDWARD J.B. CALVO
I Maga'lahaen Guåhan

Date: OCT 13 2014

Public Law No. 32-193

I MINA'TRENTAI DOS NA LIHESLATURAN GUÅHAN
2014 (SECOND) Regular Session

Bill No. 325-32 (COR)

As amended on the Floor.

Introduced by:

Vicente (ben) C. Pangelinan

T. C. Ada

V. Anthony Ada

FRANK B. AGUON, JR.

B. J.F. Cruz

Chris M. Dueñas

Michael T. Limtiaco

Brant T. McCreddie

Tommy Morrison

T. R. Muña Barnes

R. J. Respicio

Dennis G. Rodriguez, Jr.

Michael F. Q. San Nicolas

Aline A. Yamashita, Ph.D.

Judith T. Won Pat, Ed.D.

**AN ACT TO ADD A NEW § 79108 TO CHAPTER 79 OF
TITLE 12, GUAM CODE ANNOTATED, RELATIVE TO
PUBLISHING CONSUMER COMPLAINTS AND THE
RESOLUTION THEREOF.**

BE IT ENACTED BY THE PEOPLE OF GUAM:

Section 1. Legislative Findings and Intent. *I Liheslaturan Guåhan* finds

that pursuant to §§12001.1 and 12001.2 of Chapter 12 of Title 12, Guam Code Annotated, the ratepayers of Guam have been granted rights under the Ratepayer Bill of Rights. These rights take into consideration the single choice residents have when selecting public utility providers and the inevitable increase of utility rates over time. The Ratepayer Bill of Rights establishes methods of communication to

1 inform the general public about proposed rate increases and the finances of a
2 public utility, and allows for input and participation regarding any proposed rate
3 increases.

4 *I Liheslaturan Guåhan* also recognizes the importance that the Ratepayer
5 Bill of Rights affords the public, and seeks to further empower ratepayers' voices
6 to include consumer complaints filed with public utility services. It is the intent of *I*
7 *Liheslaturan Guåhan* to ensure ratepayers' concerns are addressed and accurately
8 communicated by establishing additional measures that will be necessary to
9 facilitate the distribution of ratepayers' concerns among the members of the
10 Consolidated Commission on Utilities, the Public Utilities Commission, and the
11 people of Guam.

12 **Section 2.** A new § 79108 is hereby *added* to Chapter 79 of Title 12,
13 Guam Code Annotated, to read as follows:

14 **“§ 79108. Publishing Consumer Complaints.**

15 Within ninety (90) days of the enactment of this Section, the
16 Commission *shall* adopt a policy, via Board Resolution, that establishes the
17 acceptance, review, distribution, and resolution of consumer complaints filed
18 with either the Guam Power Authority or the Guam Waterworks Authority.
19 Such policy *shall* include the creation of a reporting template, herein
20 referred to as the Consumer Complaint and Resolution Report, which will
21 categorize the type of complaint lodged with each entity, the date the
22 complaint was lodged, and the manner in which said complaint was
23 addressed.

24 The Commission *shall* publish the Consumer Complaint Report on its
25 website on the twentieth (20th) day following the end of each calendar
26 month, and *shall* transmit the same within fifteen (15) days after the end of

every calendar quarter to *I Maga'laha*n Guåhan, the Speaker of *I Liheslaturan Guåhan*, and the Public Utilities Commission.”

Section 3. Effective Date. This Act *shall* become effective upon enactment.



I MINA'TRENTAI DOS NA LIHESLATURAN GUÅHAN

THIRTY-SECOND GUAM LEGISLATURE

155 Hesler Place, Hagåtña, Guam 96910

October 6, 2014

The Honorable Edward J.B. Calvo

I Maga'lahen Guåhan

Ufisinan I Maga'lahi

Hagåtña, Guam 96910

Dear *Maga'lahi* Calvo:

Transmitted herewith are Bill and Substitute Bill Nos. 42-32 (COR), 136-32 (COR), 213-32 (COR), 284-32 (COR), 287-32 (COR), 292-32 (COR), 294-32 (COR), 295-32 (COR), 299-32 (COR), 300-32 (COR), 303-32 (COR), 324-32 (COR), 325-32 (COR), 327-32 (COR), 337-32 (COR), 347-32 (COR), 348-32 (COR), 349-32 (COR), 352-32 (LS), 354-32 (LS), 362-32 (COR), 384-32 (COR), 388-32 (LS) and 393-32 (COR) which were passed by *I Mina'Trentai Dos Na Liheslaturan Guåhan* on October 3, 2014.

Sincerely,

TINA ROSE MUÑA BARNES
Legislative Secretary

Enclosures (24)

I MINA'TRENTAI DOS NA LIHESLATURAN GUÅHAN
2014 (SECOND) Regular Session

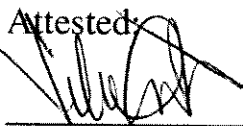
CERTIFICATION OF PASSAGE OF AN ACT TO *I MAGA'LAHEN GUÅHAN*

This is to certify that **Bill No. 325-32 (COR)**, “**AN ACT TO ADD A NEW § 79108 TO CHAPTER 79 OF TITLE 12, GUAM CODE ANNOTATED, RELATIVE TO PUBLISHING CONSUMER COMPLAINTS AND THE RESOLUTION THEREOF,**” was on the 3rd day of October, 2014, duly and regularly passed.



Judith T. Won Pat, Ed.D.
Speaker


Attested:



Tina Rose Muña Barnes
Legislative Secretary

.....

This Act was received by *I Maga'lahaen Guåhan* this 6 day of Oct,
2014, at 6:32 o'clock P.M.



Assistant Staff Officer
Maga'lahi's Office

APPROVED:

EDWARD J.B. CALVO
I Maga'lahaen Guåhan

Date: _____

Public Law No. _____

I MINA'TRENTAI DOS NA LIHESLATURAN GUÅHAN
2014 (SECOND) Regular Session

Bill No. 325-32 (COR)

As amended on the Floor.

Introduced by:

Vicente (ben) C. Pangelinan

T. C. Ada

V. Anthony Ada

FRANK B. AGUON, JR.

B. J.F. Cruz

Chris M. Dueñas

Michael T. Limtiaco

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22 complaint was lodged, and the manner in which said complaint was
23 addressed.

24 The Commission *shall* publish the Consumer Complaint Report on its
25 website on the twentieth (20th) day following the end of each calendar
26 month, and *shall* transmit the same within fifteen (15) days after the end of

1 every calendar quarter to *I Maga'lahen Guåhan*, the Speaker of *I*
2 *Liheslaturan Guåhan*, and the Public Utilities Commission.”

3 **Section 3. Effective Date.** This Act *shall* become effective upon
4 enactment.

I MINA'TRENTAI DOS NA LIHESLATURAN GUÅHAN
2014 (SECOND) Regular Session

CERTIFICATION OF PASSAGE OF AN ACT TO I MAGA'LAHEN GUÅHAN

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Judith T. Won Pat, Ed.D.
Speaker

Attested:



Tina Rose Muña Barnes
Legislative Secretary

This Act was received by *I Maga'lahen Guåhan* this _____ day of _____, 2014, at _____ o'clock _____.M.

Assistant Staff Officer
Maga'lahi's Office

APPROVED:

EDWARD J.B. CALVO
I Maga'lahen Guåhan

Date: _____

Public Law No. _____

I MINA'TRENTAI DOS NA LIHESLATURAN GUÅHAN
2014 (SECOND) Regular Session

Bill No. 325-32 (COR)

As amended on the Floor.

Introduced by:

Vicente (ben) C. Pangelinan

T. C. Ada

V. Anthony Ada

FRANK B. AGUON, JR.

B. J.F. Cruz

Chris M. Dueñas

Michael T. Limtiaco

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2 *Liheslaturan Guåhan*, and the Public Utilities Commission.”

3 **Section 3. Effective Date.** This Act *shall* become effective upon
4 enactment.

LEGISLATIVE SESSION

I MINA'TRENTAI DOS NA LIHESLATURAN

2014 (SECOND) Regular Session

Voting Sheet

Bill No. 325-32 (COR)

As amended on the Floor.

Speaker Antonio R. Unipingo Legislative Session Hall

October 3, 2014

<u>NAME</u>	<u>Yea</u>	<u>Nay</u>	<u>Not Voting/ Abstained</u>	<u>Out During Roll Call</u>	<u>Absent</u>
Senator Thomas "Tom" C. ADA	✓				
Senator V. Anthony "Tony" ADA	✓				
Senator Frank Blas AGUON Jr.	✓				
Vice-Speaker Benjamin J.F. CRUZ	✓				
Senator Christopher M. DUENAS	✓				
Senator Michael LIMTIACO	✓				
Senator Brant McCREADIE	✓				
Senator Thomas "Tommy" MORRISON	✓				
Senator Tina Rose MUÑA BARNES	✓				
Senator Rory J. RESPICIO	✓				
Senator Dennis G. RODRIGUEZ, Jr.	✓				
Senator Michael F. Q.SAN NICOLAS	✓				
Speaker Judith T. WON PAT, Ed.D.	✓				
Senator Aline A. YAMASHITA, Ph.D.	✓				

TOTAL

14

Yea

Nay

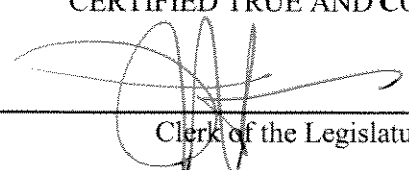
Not Voting/
Abstained

Out During
Roll Call

Absent

CERTIFIED TRUE AND CORRECT:

I = Pass


Clerk of the Legislature



Senator Thomas C. Ada

Chairman - Committee on Public Safety, Infrastructure & Maritime Transportation
I Mina'trentai Dos Na Liheslaturan Guåhan • 32nd Guam Legislature

SEP 08 2014

Speaker Judith T. Won Pat, Ed.D.
I Mina'trentai Dos Na Liheslaturan Guåhan
155 Hesler Place
Hagåtña, Guam 96910

VIA: The Honorable Rory J. Respicio
Chairperson, Committee on Rules

RE: Committee Report on Bill No. 325-32 (COR)

Dear Speaker Won Pat:

Transmitted herewith is the Committee Report on Bill No. 325-32 (COR), "An Act to add a §79108 to Chapter 79 of Title 12 Guam Code Annotated relative to Publishing Consumer Complaints".

Committee votes are as follows:

4 TO DO PASS
 TO NOT PASS
1 TO REPORT OUT ONLY
 TO ABSTAIN
 TO PLACE IN INACTIVE FILE

Si Yu'os Ma'åse',

Thomas C. Ada

2014 SEP 12 PM 2:57

COMMITTEE REPORT ON

Bill No. 325-32 (COR)

**“An Act to add a §79108 to Chapter
79 of Title 12 Guam Code Annotated
relative to Publishing Consumer
Complaints.”**

August 27, 2014

MEMORANDUM

To: **All Members**
Committee on Public Safety, Infrastructure and Maritime Transportation

From: **Senator Thomas C. Ada**
Committee Chairperson

Subject: **Committee Report on Bill No. 325-32 (COR)**

Transmitted herewith for your consideration is the Committee Report on Bill No. 325-32 (COR), "An Act to add a §79108 to Chapter 79 of Title 12 Guam Code Annotated relative to Publishing Consumer Complaints."

This report includes the following:

- Committee Vote Sheet
- Committee Report Digest
- Copy of Bill No. 325-32 (COR), As Introduced,
- Public Hearing Sign-in Sheet
- Copy of written testimony
- Copy of Fiscal Note/ Waiver
- COR Referral of Bill No. 325-32 (COR)
- Notices of Public Hearing
- Public Hearing Agenda

Please take the appropriate action on the attached vote sheet. Your attention to this matter is greatly appreciated. Should you have any questions or concerns, please do not hesitate to contact me.






Si Yu'os Ma'ase'!



Thomas C. Ada

COMMITTEE VOTE SHEET

Bill No. 325-32 (COR), “An Act to add a §79108 to Chapter 79 of Title 12 Guam Code Annotated relative to Publishing Consumer Complaints.”

COMMITTEE MEMBERS	SIGNATURE	TO DO PASS	TO NOT PASS	TO REPORT OUT ONLY	TO ABSTAIN	TO PLACE IN INACTIVE FILE
SENATOR THOMAS C. ADA Chairperson		✓				
SENATOR RORY J. RESPICIO Vice Chairperson						
VICE SPEAKER BENJAMIN J.F. CRUZ Member		✓				
SENATOR FRANK B. AGUON, JR. Member						
SENATOR MICHAEL F.Q. SAN NICOLAS Member						
SENATOR ALINE A. YAMASHITA, PH.D. Minority Member				✓		
SENATOR ANTHONY V. ADA Minority Member		✓ 9/8				
SENATOR BRANT McCREADIE Minority Member		✓ 9/8				

COMMITTEE REPORT DIGEST

I. OVERVIEW

Bill 325-32 (COR) was introduced on April 29, 2014 by Senator Vicente C. Pangelinan and was subsequently referred by the Committee on Rules to the Committee on Public Safety, Infrastructure and Maritime Transportation on April 30, 2014.

The Committee on Public Safety, Infrastructure and Maritime Transportation convened a public hearing on Bill 325-32 (COR) on July 23, 2014 at 4:00 pm in *I Liheslatura's* Public Hearing Room to receive public testimony on the measure.

Public Notice Requirements

Public Hearing notices were disseminated via email to all senators and all main media broadcasting outlets on July 15, 2014 (5-Day Notice), and again on July 18, 2014 (48-Hour Notice).

Senators Present

Vice Speaker Benjamin J.F. Cruz	<i>Committee Member</i>
Senator Thomas C. Ada,	<i>Committee Chairperson</i>
Senator Michael F. Q. San Nicolas	<i>Committee Member</i>

The public hearing was Called-to-Order at 4:01pm.

II. SUMMARY OF TESTIMONY AND DISCUSSION

Chairperson Ada: We are going to go ahead and proceed with Bill 325, an act to add section 79108 to Chapter 79 Title 12 relative to publishing consumer complaints. Senator Ada calls on Mr. Joaquin Flores who will be providing a written testimony as well as Mr. Simon Sanchez who will be providing an oral testimony.

Mr. Joaquin Flores.

*General Manager, Guam Power Authority.
Oral and Written Testimony, Please see attached*

Mr. Flores: We are currently tracking consumer complaints and concerns, but have not yet formalized it through a publication as requested by Bill 325-32. Guam Power Authority is already performing these responsibilities for maintaining a database. We are in full support of bill 325-32.

Chairperson Ada: So with the database that you have right now. Are you able to, on an annual basis provide statistics for: 1.The number of complaint cases that are pending. 2.The number of cases that are responded too as well as 3. Are they statistically available?

Mr. Flores: Notwithstanding providing customer and employee privacy issues. I think we have an aging of when complaints were submitted and concerns or description of these

concerns. Mr. Flores believes that it is just a matter of developing a formal SOP within GPA to do what the bill asks if requested.

Vice Speaker Cruz: I have no questions and will listen to Simon Sanchez first.

Mr. Simon Sanchez
CCU Vice Chairman GPA.

Mr. Sanchez: We first saw this legislation and talked about what constitutes a complaint. We also pointed out the problems that occur with these the complaints. The first problem is the amount of complaints called in on a regular basis and secondly, is placing these complaints into categories accordingly to the extent of the complaint. Once these issues are resolved, it would allow us to resolve these complaints in a meaningful way, so that they will be able to make a meaningful report on the complaints. Mr. Sanchez likes that the bill gives the CCU a little more discretion to develop a program if the body wants to add a little more clarity to help us. The SOP will help clarify the best mechanisms to deal with these reports and complaints. The intention of bill 325-32 is the accountability for reports and complaints. Mr. Sanchez supports the bill and appreciates any guidance that the senators have to offer in regards to bill 325-32.

Vice Speaker Cruz: Had asked Senator Ben Pangelinan's office to write a short statement of what was the Senator's intent of this bill.
Please see attached statement:

Chairperson Ada: Thanks everyone and deems bill 325-32 (COR) heard.

III. FINDINGS AND RECOMMENDATIONS

The Committee on Public Safety, Infrastructure and Maritime Transportation hereby reports out Bill 325-32 (COR), as Introduced by the Committee, with the recommendation

TO PASS.

I MINA'TRENTAI DOS NA LIHESLATURAN GUÅHAN
2014 (Second) Regular Session

Bill No. 325-32 (COR)

Introduced by:

V.C. Pangelinan

**AN ACT TO ADD A §79108 TO CHAPTER 79 OF TITLE 12
GUAM CODE ANNOTATED RELATIVE TO PUBLISHING
CONSUMER COMPLAINTS.**

APR 29 2014 12:39

BE IT ENACTED BY THE PEOPLE OF GUAM:

Section 1. Legislative Findings and Intent. *I Liheslaturan Guåhan* finds that pursuant to § 12001.1 and § 12001.2 Chapter 12 of Title 12 Guam Code Annotated, the ratepayers of Guam have been granted rights under the Ratepayer Bill of Rights. These rights take into consideration the single choice residents have when selecting public utility providers and the inevitable increase of utility rates over time. The Ratepayer Bill of Rights establishes methods of communication to inform the general public about proposed rate increases, the finances of a Public Utility and allows for input and participation regarding any proposed rate increases.

I Liheslaturan Guåhan also recognizes the importance that the Ratepayer Bill of Rights affords the public and seeks to further empower ratepayer voices to include consumer complaints filed with public utility services. It is the intent of *I Liheslaturan Guåhan* to ensure ratepayer concerns are addressed and accurately communicated by establishing additional measures that will be necessary to facilitate the distribution of ratepayer concerns among members of the Consolidated Commission on Utilities, the Public Utilities Commission and the people of Guam.

1 **Section 2. § 79108 is hereby added to Chapter 79 of Title 12 Guam**
2 **Code Annotated to read as follows:**

3 **“§79108 Publishing Consumer Complaints.**

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5 shall adopt a policy via Board Resolution, that establishes the acceptance, review
6 and, distribution of Consumer complaints filed with either the Guam Power
7 Authority or Guam Waterworks Authority. Such policy shall include the creation
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10 complaint was lodged, and the manner in which said complaint was addressed.

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12 twentieth (20th) day following the end of each calendar month on its website and
13 shall transmit the same within fifteen (15) days after the end of every calendar
14 quarter, to *I Maga'låhen Guåhan*, the Speaker of *I Liheslaturan Guåhan* and the
15 Public Utilities Commission.”

16 **Section 2. Effective Date.** This Act *shall* become effective upon enactment.

Libeslauran Gūḥam, Hagāīnā



GUAM POWER AUTHORITY

ATURIDÅT ILEKTRESEDÅT GUAHAN
P.O.BOX 2977 • AGANA, GUAM U.S.A. 96932-2977

July 22, 2014

Senator Thomas C. Ada, Chairman
Thirty-first Guam Legislature
155 Hesler Street
Hagatna, Guam 96910

Subject: Testimony on Bill 325-32

Dear Senator Ada:

The Guam Power Authority (GPA) is in full support of **Bill 325-32**, "AN ACT TO ADD A \$79108 TO CHAPTER 79 OF TITLE 12 GUAM CODE ANNOTATED RELATIVE TO PUBLISHING CONSUMER COMPLAINTS". In line with this bill, GPA's Internal Audit office has already been tasked to track customer complaints. Henceforth, GPA will develop a Standard Operating Procedure (SOP) to ensure compliance with Bill 325-32 for the purpose of publishing GPA rate payer concerns. Through the new SOP, the Authority will ensure that customer and employee privacy rights are protected.

GPA makes every effort to ensure Authority rate payers concerns are properly addressed to improve services. Thank you for the opportunity to submit written testimony for Bill 325-32.

Sincerely,


JOAQUIN C. FLORES, P.E.
GENERAL MANAGER

JCF/MRC/JGA:vjs

cc: Consolidated Commission on Utilities
Governor of Guam

Bill 325-34

This bill was introduced as a way of further empowering Guam ratepayers by expanding communications between and among the people of Guam, the Public Utilities Commission and the Consolidated Commission on Utilities. One of the main ways to accomplish this, outside of the Ratepayer Bill of Rights, was to establish a procedure for distributing ratepayer complaints. Additionally, the bill if passed into law will hold the power and water utility agencies and their governing bodies accountable for addressing each complaint. There may be individual procedures that each utility agency has to collect and address such concerns but with this bill there will be one uniform standard to collect, address, distribute and communicate consumer complaints filed against the Guam Power Authority and the Guam Waterworks Authority. In the end, Bill 325-34 will complement the intent of the Ratepayer Bill of Rights to further serve and empower the ratepayers of Guam and provide an avenue to ensure ratepayer voices are heard and addressed.

Bill 326-34

With the cost of petroleum products increasing year after year and federal environmental legislation requiring reduced emission levels, the government of Guam has had to find solutions to meet power demand and federal requirements. Both public and private entities have begun to invest in systems that address their demands and limitations while remaining in compliance with federal regulations. The idea behind net metering came about as a way to promote private investments in renewable energy. With the net metering program established here in Guam, we have begun this process of encouraging renewable energy investments. Bill 326-34 will amend the current net metering law to increase non-residential capacity from 100kw to 250kw. By increasing the customer generator power service entrance capacity, we will in essence be further encouraging more investments in renewable energy such as the photovoltaic renewable energy system investment installed at the St. Francis School in Yona. With access to renewable energy growing, this law will help other schools or private entities to really think about



COMMITTEE ON RULES

I Mina'trentai Dos na Liheslaturan Guåhan • The 32nd Guam Legislature
155 Hesler Place, Hagåtña, Guam 96910 • www.guamlegislature.com
E-mail: roryforguam@gmail.com • Tel: (671)472-7679 • Fax: (671)472-3547

Senator
Rory J. Respicio
CHAIRPERSON
MAJORITY LEADER

Senator
Thomas C. Ada
VICE CHAIRPERSON
ASSISTANT MAJORITY LEADER

Senator
Vicente (Ben) C. Pangelinan
Member

Speaker
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Senator
Michael F.Q. San Nicolas
Member

Senator
V. Anthony Ada
Member
MINORITY LEADER

Senator
Aline Yamashita
Member

July 2, 2014

Memorandum

To: **Rennae Meno**
Clerk of the Legislature

From: **Senator Rory J. Respicio**
Majority Leader & Rules Chair

Subject: **Fiscal Notes**

Hafa Adai!

Attached please find the fiscal notes for the bill numbers listed below.
Please note that the fiscal notes are issued on the bills as introduced.

FISCAL NOTES:

Bill No. 318-32(LS)
Bill No. 325-32(COR)
Bill No. 326-32(COR)
Bill No. 332-32(LS)
Bill No. 354-32(COR)

Please forward the same to MIS for posting on our website. Please contact our office should you have any questions regarding this matter.

Si Yu'os ma'äse'!

2014 JUL -2 PM 12:40

**BUREAU OF BUDGET & MANAGEMENT RESEARCH**

OFFICE OF THE GOVERNOR
Post Office Box 2950, Hagåtña Guam 96932

EDDIE BAZA CALVO
GOVERNOR

JOSE S. CALVO
ACTING DIRECTOR

RAY TENORIO
LIEUTENANT GOVERNOR

JOHN AB PANGELINAN
ACTING DEPUTY DIRECTOR

JUL 03 2014

Senator Rory J. Respicio
Chairperson, Committee on Rules
1 Mina'trentai Dos na Liheslaturan Guåhan
The 32nd Guam Legislature
155 Hesler Place
Hagåtña, Guam 96932

Hafa Adai Senator Respicio:

Transmitted herewith is Fiscal Note on the following Bill Nos.: **318-32(LS), 325-32(COR), 326-32(COR), 332-32(LS), and 354-32(COR).**

If you have any question(s), please do not hesitate to call the office at 475-9412/9106.


JOSE S. CALVO
Acting Director

Enclosures

cc: Senator Vicente (ben) Pangelinan

**Bureau of Budget & Management Research
Fiscal Note for Bill No. 325-32 (COR)**

AN ACT TO ADD A \$79108 TO CHAPTER 79 OF TITLE 12 GUAM CODE ANNOTATED RELATIVE TO PUBLISHING CONSUMER COMPLAINTS.

Department/Agency Appropriation Information

Dept./Agency Affected: Guam Power Authority	Dept./Agency Head: Jonquin Flores
Department's General Fund (GF) appropriation(s) to date:	-
Department's Other Fund (Specify) appropriation(s) to date:	-
Total Department/Agency Appropriation(s) to date:	\$0

Fund Source Information of Proposed Appropriation

	General Fund:	(Specify Special Fund):	Total:
FY 2013 Unreserved Fund Balance ¹			
FY 2014 Adopted Revenues	\$0	\$0	\$0
FY 2014 Appro. (P.L. 32-868)	\$0	\$0	\$0
Sub-total:	\$0	\$0	\$0
Less appropriation in Bill	\$0	\$0	\$0
Total:	\$0	\$0	\$0

Estimated Fiscal Impact of Bill

	One Full Fiscal Year	For Remainder of FY 2014 (if applicable)	FY 2015	FY 2016	FY 2017	FY 2018
General Fund	\$0	\$0	\$0	\$0	\$0	\$0
(Specify Special Fund)	\$0	\$0	\$0	\$0	\$0	\$0
Total	\$0	\$0	\$0	\$0	\$0	\$0

1. Does the bill contain "revenue generating" provisions?
If Yes, see attachment // Yes ☐ No ☒
2. Is amount appropriated adequate to fund the intent of the appropriation?
If no, what is the additional amount required? \$ // Yes ☐ No ☒
3. Does the Bill establish a new program/agency?
If yes, will the program duplicate existing programs/agencies? // Yes ☐ No ☒
Is there a federal mandate to establish the program/agency? // Yes ☐ No ☒
4. Will the enactment of this Bill require new physical facilities? // Yes ☐ No ☒
5. Was Fiscal Note coordinated with the affected dept./agency? If no, indicate reason: // Yes ☒ No ☐
// Requested agency comments not received by due date // Other: _____

Analyst: Matt Quinata Date: JUL 03 2014 Director: Jose S. Calvo Date: JUL 03 2014
 Matt Quinata Jose S. Calvo, Acting BBMR Director

Footnotes:

Please see attached to fiscal note.

Comment on Bill No. 325-32 (COR)

The intent of the bill is to require the Guam Power Authority and the Guam Water Authority to create and publish a consumer complaint report on their websites and transmit same report to the Governor of Guam and Legislature on a monthly basis. These two (2) Authorities support transparency; however, with the hundreds of interactions each day in customer service areas, processing of permits and management issues; concerns have been made for the need to clarify and define the word, "complaint." For example, will complaints resulting in same day resolution be part of the report? With the passage of this bill, these two (2) authorities will have to dedicate resources (people and money) for the management and implementation of this unfunded program mandate. Resources may not be available. The estimated cost for implementing this program is not available at this time. However, with the dedication of personnel resources to gather, monitor and prepare the report on a monthly basis, cost will be significant to comply with the mandate of this proposed bill.



COMMITTEE ON RULES

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Michael F.Q. San Nicolas
Member

Senator
V. Anthony Ada
Member
MINORITY LEADER

Senator
Aline Yamashita
Member

May 5, 2014

VIA E-MAIL
john.rios@bbmr.guam.gov

John A. Rios
Director
Bureau of Budget & Management Research
P.O. Box 2950
Hagåtña, Guam 96910

RE: Request for Fiscal Notes– Bill Nos. 325-32 (COR) through 330-32(COR)

Hafa Adai Mr. Rios:

Transmitted herewith is a listing of *I Mina'trentai Dos na Liheslaturan Guåhan's* most recently introduced bills. Pursuant to 2 GCA §9103, I respectfully request the preparation of fiscal notes for the referenced bills.

Si Yu'os ma'åse' for your attention to this matter.

Very Truly Yours,

Senator Rory J. Respicio
Chairperson of the Committee on Rules

Attachment (1)

Cc: Clerk of the Legislature

Bill Nos.	Sponsors	Title
325-32 (COR)	Vicente (ben) C. Pangelinan	AN ACT TO ADD A §79108 TO CHAPTER 79 OF TITLE 12 GUAM CODE ANNOTATED RELATIVE TO PUBLISHING CONSUMER COMPLAINTS.
326-32 (COR)	Vicente (ben) C. Pangelinan	AN ACT TO AMEND A §8502 CHAPTER 8 OF TITLE 12 GUAM CODE ANNOTATED RELATIVE TO INCREASING THE CAP ON CUSTOMER-GENERATOR POWER SERVICE ENTRANCE CAPACITY FOR NON- RESIDENTIAL CLASS CUSTOMERS.
327-32 (COR)	T. R. MUÑA BARNES	AN ACT RELATIVE TO AMENDING 12 GCA § 5135 (D) TO PLACE THE GHURA 500 LOT SALE FUND UNDER THE CUSTODIANSHIP, DISCRETION AND PURVIEW OF THE GUAM HOUSING AND URBAN RENEWAL AUTHORITY.
328-32 (COR)	T.C. Ada R.J. Respicio	AN ACT TO APPROVE AND ADOPT THE CIP SCHEDULE AND LAND USE DESIGNATIONS IN THE JOSE D. LEON GUERRERO COMMERCIAL PORT OF GUAM MASTER PLAN UPDATE 2013 REPORT.
329-32 (COR)	Chris M. Dueñas	AN ACT TO REZONE LOT NO. 2-1 NEW, TRACT 132, MUNICIPALITY OF AGAT, FROM ONE-FAMILY DWELLING ZONE (R1) TO COMMERCIAL ZONE (C).
330-32 (COR)	Chris M. Dueñas	AN ACT TO REZONE LOT 2-R3, BLOCK 2, TRACT 172, MUNICIPALITY OF DEDEDO, FROM ONE-FAMILY DWELLING ZONE (R1) TO COMMERCIAL ZONE



COMMITTEE ON RULES

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Michael F.Q. San Nicolas
Member

Senator
V. Anthony Ada
Member
MINORITY LEADER

Senator
Aline Yamashita
Member

April 30, 2014

MEMORANDUM

To: **Rennae Meno**
Clerk of the Legislature

Attorney Therese M. Terlaje
Legislative Legal Counsel

From: **Senator Rory J. Respicio**
Chairperson of the Committee on Rules

Subject: **Referral of Bill No. 325-32(COR)**

As the Chairperson of the Committee on Rules, I am forwarding my referral of **Bill No. 325-32(COR)**.

Please ensure that the subject bill is referred, in my name, to the respective committee, as shown on the attachment. I also request that the same be forwarded to all members of *I Mina'trentai Dos na Liheslaturan Guåhan*.

Should you have any questions, please feel free to contact our office at 472-7679.

Sí Yu'os Ma'åse!

Attachment

I Mina'Trentai Dos Na Liheslaturan Received

Bill Log Sheet

BILL NO.	SPONSOR	TITLE	DATE INTRODUCED	DATE REFERRED	CMTE REFERRED	PUBLIC HEARING DATE	DATE COMMITTEE REPORT FILED	FISCAL NOTES
325-32 (COR)	Vicente (ben) C. Pangelinan	AN ACT TO ADD A §79108 TO CHAPTER 79 OF TITLE 12 GUAM CODE ANNOTATED RELATIVE TO PUBLISHING CONSUMER COMPLAINTS.	4/29/14 12:39 p.m.	04/30/14	Committee on Public Safety, Infrastructure, & Maritime Transportation			Fiscal Note Requested 4/28/14 Fiscal Note Received 7/3/14



Senator Thomas C. Ada

Chairman - Committee on Public Safety, Infrastructure & Maritime Transportation
I Mina'trentai Dos Na Liheslaturan Guåhan • 32nd Guam Legislature

July 15, 2014

MEMORANDUM

To: All Senators, Media, and Stakeholders
Fr: Senator Thomas C. Ada
Subject: **1st Notice: Public Hearing – July 23, 2014 – 4:00pm**

Please be advised that the Committee on Public Safety, Infrastructure, and Maritime Transportation is holding a public hearing on Wednesday, July 23, 2014 at 4:00pm. This meeting will take place in the Public Hearing Room of *I Liheslatura*. The agenda is as follows:

4:00pm

The **Executive Appointment** of **Ms. Marian Pizarro** to serve as a **General Member Representative** to the Guam Contractors License Board.

Bill 325-32 (COR) V.C.Pangelinan

An act to add a §79108 to Chapter 79 Title 12 Guam Code Annotated relative to publishing consumer complaints.

Bill 326-32 (COR) V.C.Pangelinan

An act to amend §8502 Chapter 8 Title 12 Guam Code Annotated relative to increasing the cap on customer generator power service entrance capacity for non-residential class customers.

Testimony on the Executive Appointment of Ms. Pizarro, Bill 325-32 (COR) or Bill 326-32 (COR) should be addressed to Senator Thomas C. Ada, Chairperson, and will be accepted via hand delivery to our office, our mailbox at the Main Legislature Building at 155 Hesler Place, Hagåtña, Guam 96932, via email to office@senatorada.org, or via facsimile to (671) 473-3303 until **Friday, August 1, 2014 at 5:00 pm**. Individuals requiring special accommodations, auxiliary aids, or services should submit their request to Blaine Dydasco at 473-3301. Please feel free to contact my office should you have any questions or concerns.

Si Yu'os Ma'ase.

Thomas C. Ada



Senator Tom Ada

Blaine Dydasco <bdydasco@senatorada.org>

1st Notice: Public Hearing - July 23, 2014 - 4:00pm

6 messages

Blaine Dydasco <bdydasco@senatorada.org>

Tue, Jul 15, 2014 at 2:17 PM

To: phnotice@guamlegislature.org, Media <media@senatorada.org>

Cc: William Brennan <will@senatorada.org>, Tony Perez <tony@senatorada.org>, Blaine Dydasco <bdydasco@senatorada.org>

Bcc: David Leddy <dledddy@guamchamber.com.gu>, ccastro@guamchamber.com.gu, rdelgado@guamchamber.com.gu, eduardo.ordonez@clb.guam.gov, ronnie.santos@clb.guam.gov, maria.perez@clb.guam.gov, toma@blackguam.com, achan@hawaiianrock.com, Sonny Ada <sonnyada@guam.net>, samlaiams@aol.com, carl.dominguez@dpw.guam.gov, jessie.palican@dpw.guam.gov, antoinette.cruz@dpw.guam.gov, jflores@gpagwa.com, mcamacho@gpagwa.com, sbblas@gpagwa.com, freyes@gpagwa.com, jsablan@gpagwa.com, vsablan@gpagwa.com, Simon Sanchez <gdcmgr@ite.net>, jbenavente@gpagwa.com, lsablan@gpagwa.com, bill_hagen@hotmail.cm, jvoacolo@micronesiarenewableenergy.com, president@ghra.com, jeffcharjohnson@hotmail.com, lpalomo@guampuc.com, horeckylaw@teleguam.net, jalcantara@tgalaw.net, VSPinkney@tgalaw.net, kathyb@guamwaterworks.org, Cruz Tom <thomas@guamwaterworks.org>, Marian Pizarro <marian@marianascollection.com>

July 15, 2014

MEMORANDUM

To: All Senators, Media, and Stakeholders

Fr: Senator Thomas C. Ada

Subject: **1st Notice: Public Hearing – July 23, 2014 – 4:00pm**

Please be advised that the Committee on Public Safety, Infrastructure, and Maritime Transportation is holding a public hearing on Wednesday, July 23, 2014 at 4:00pm. This meeting will take place in the Public Hearing Room of *I Liheslatura*. The agenda is as follows:

-

4:00pm

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The **Executive Appointment** of Ms. Marian Pizarro to serve as a **General Member Representative** to the Guam Contractors License Board.

Bill 325-32(COR) V.C.Pangelinan

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An act to amend §8502 Chapter 8 Title 12 Guam Code Annotated relative to increasing the cap on customer generator power service entrance capacity for non-residential class customers.

Testimony on the Executive Appointment of Ms. Pizarro, Bill 325-32 (COR) or Bill 326-32 (COR) should be addressed to Senator Thomas C. Ada, Chairperson, and will be accepted via hand delivery to our office, our mailbox at the Main Legislature Building at 155 Hesler Place, Hagåtña, Guam 96932, via email to office@senatorada.org, or via facsimile to (671) 473-3303 until **Friday, August 1, 2014 at 5:00 pm**. Individuals requiring special accommodations, auxiliary aids, or services should submit their request to Blaine Dydasco at 473-3301. Please feel free to contact my office should you have any questions or concerns.

Si Yu'os Ma'ase.

Thomas C. Ada

Office of Senator Tom C. Ada
I Mina' Trentai Dos Na Liheslaturan Guahan-32nd Legislature
Office (671) 473-3301



PH notice for 7-23-14.pdf
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Mail Delivery Subsystem <mailer-daemon@googlemail.com>
To: bdydasco@senatorada.org

Tue, Jul 15, 2014 at 2:18 PM



Senator Thomas C. Ada

Chairman - Committee on Public Safety, Infrastructure & Maritime Transportation

I Mina'trentai Dos Na Liheslaturan Guåhan • 32nd Guam Legislature

July 18, 2014

MEMORANDUM

To: All Senators, Media, and Stakeholders

Fr: Senator Thomas C. Ada

Subject: **2nd Notice: Public Hearing – July 23, 2014 – 4:00pm**

Please be advised that the Committee on Public Safety, Infrastructure, and Maritime Transportation is holding a public hearing on Wednesday, July 23, 2014 at 4:00pm. This meeting will take place in the Public Hearing Room of *I Liheslatura*. The agenda is as follows:

4:00pm

The **Executive Appointment** of **Ms. Marian Pizarro** to serve as a **General Member Representative** to the Guam Contractors License Board.

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Si Yu'os Ma'ase.

Thomas C. Ada



in 1991
Senator Tom Ada

Blaine Dydasco <bdydasco@senatorada.org>

2nd Notice: Public Hearing-July 23, 2014 - 4:00pm.

7 messages

Blaine Dydasco <bdydasco@senatorada.org>

Fri, Jul 18, 2014 at 12:23 PM

To: phnotice@guamlegislature.org, Media <media@senatorada.org>

Cc: William Brennan <will@senatorada.org>, Coy Torres <coy@senatorada.org>, Tony Perez <tony@senatorada.org>

Bcc: David Leddy <dledddy@guamchamber.com.gu>, ccastro@guamchamber.com.gu, rdelgado@guamchamber.com.gu, eduardo.ordonez@clb.guam.gov, ronnie.santos@clb.guam.gov, maria.perez@clb.guam.gov, toma@blackguam.com, achan@hawaiianrock.com, Sonny Ada <sonnyada@guam.net>, samlaiams@aol.com, carl.dominguez@dpw.guam.gov, jessie.palican@dpw.guam.gov, antoinette.cruz@dpw.guam.gov, jflores@gpagwa.com, mcamacho@gpagwa.com, sbblas@gpagwa.com, freyes@gpagwa.com, jsablan@gpagwa.com, vsablan@gpagwa.com, Simon Sanchez <gdcmgr@ite.net>, jbenavente@gpagwa.com, lsablan@gpagwa.com, bill_hagen@hotmail.com, jvoacolo@micronesiarenewableenergy.com, president@ghra.com, jeffcharjohnson@hotmail.com, lpalomo@guampuc.com, horeckylaw@teleguam.net, jalcantara@tgalaw.net, VSPinkney@tgalaw.net, kathyb@guamwaterworks.org, Cruz Tom <thomas@guamwaterworks.org>, Marian Pizarro <marian@marianascollection.com>

July 18, 2014

MEMORANDUM

To: All Senators, Media, and Stakeholders

Fr: Senator Thomas C. Ada

Subject: **2nd Notice: Public Hearing – July 23, 2014 – 4:00pm**

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Si Yu'os Ma'ase.

Thomas C. Ada

--

Office of Senator Tom C. Ada
I Mina' Trentai Dos Na Liheslaturan Guahan-32nd Legislature
Office (671) 473-3301



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As of July 7, 2014

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zpalomo@guamag.org

Media media@senatorada.org

Email addresses of all media contacts (for press releases)

[Change group info](#) [Delete group](#)

Members [Roles and permissions](#) [Nicknames](#)

Add new members You can add both users and other groups.

Type names, usernames, email addresses

[Add](#) as [Member](#)

[Remove members](#) [More actions](#)

1 - 30 [Next >](#)

Name	Email address	Role
All users within Office of Senator Tom Ada		
amier@mvguam.com	amier@mvguam.com	Owner
bmkelman@guampdn.com	bmkelman@guampdn.com	Member
breakfastshowk57@gmail.com	breakfastshowk57@gmail.com	Member
clynt@spbgum.com	clynt@spbgum.com	Member
contact@guambcc.org	contact@guambcc.org	Owner
dcrisost@guampdn.com	dcrisost@guampdn.com	Member
dmgeorge@guampdn.com	dmgeorge@guampdn.com	Member
dtamondong@guampdn.com	dtamondong@guampdn.com	Member
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krystal@kuam.com	krystal@kuam.com	Member
kstokish@gmail.com	kstokish@gmail.com	Member
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Senator Thomas C. Ada

Chairman - Committee on Public Safety, Infrastructure & Maritime Transportation
I Mina'trentai Dos Na Liheslaturan Guåhan • 32nd Guam Legislature

AGENDA

PUBLIC HEARING

Wednesday, July 23, 2014

Public Hearing Room, *I Liheslaturan Guåhan*

The agenda is as follows:

4:00 pm

The **Executive Appointment** of **Ms. Marian Pizarro** to serve as a **General Member Representative** to the **Guam Contractors License Board**.

Bill 325-32(COR) V.C. Pangelinan

An act to add a §79108 to Chapter 79 of Title 12 Guam Code Annotated relative to publishing consumer complaints

Bill 326-32 (COR) V.C. Pangelinan

An act to amend §8502 Chapter 8 of Title 12 Guam Code Annotated relative to increasing the cap on customer-generator power service entrance capacity for non-residential class customers

Testimony on the Executive Appointment of Ms. Pizarro, Bill 325-32(COR), or Bill 326-32(COR) should be addressed to Senator Thomas C. Ada, Chairperson, and will be accepted via hand delivery to our office or our mailbox at the Main Legislature Building at 155 Hesler Place, Hagåtña, Guam 96932, via email to office@senatorada.org, or via facsimile to (671) 473-3303 until **Friday, August 1, 2014, at 5:00 pm**. Individuals requiring special accommodations, auxiliary aids, or services should submit their request to Blaine Dydasco at (671) 473-3301. Please feel free to contact our office should you have any questions or concerns.



COMMITTEE ON RULES

I Mina'trentai Dos na Liheslaturan Guåhan • The 32nd Guam Legislature

155 Hesler Place, Hagåtña, Guam 96910 • www.guamlegislature.com

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Senator
Rory J. Respicio
CHAIRPERSON
MAJORITY LEADER

July 2, 2014

Memorandum

To: **Rennae Meno**
Clerk of the Legislature

From: **Senator Rory J. Respicio**
Majority Leader & Rules Chair

Subject: **Fiscal Notes**

Hafa Adai!

Attached please find the fiscal notes for the bill numbers listed below.
Please note that the fiscal notes are issued on the bills as introduced.

FISCAL NOTES:

Bill No. 318-32(LS)
Bill No. 325-32(COR)
Bill No. 326-32(COR)
Bill No. 332-32(LS)
Bill No. 354-32(COR)

Please forward the same to MIS for posting on our website. Please
contact our office should you have any questions regarding this matter.

Si Yu'os ma'åse'!

Senator
Thomas C. Ada
VICE CHAIRPERSON
ASSISTANT MAJORITY LEADER

Senator
Vicente (Ben) C. Pangelinan
Member

Speaker
Judith T.P. Won Pat, Ed.D.
Member

Senator
Dennis G. Rodriguez, Jr.
Member

Vice-Speaker
Benjamin J.F. Cruz
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Legislative Secretary
Tina Rose Muña Barnes
Member

Senator
Frank Blas Aguon, Jr.
Member

Senator
Michael F.Q. San Nicolas
Member

Senator
V. Anthony Ada
Member
MINORITY LEADER

Senator
Aline Yamashita
Member

2014 JUL -3 PM 12:40

**BUREAU OF BUDGET & MANAGEMENT RESEARCH**

OFFICE OF THE GOVERNOR
Post Office Box 2950, Hagåtña Guam 96932

EDDIE BAZA CALVO
GOVERNOR

JOSE S. CALVO
ACTING DIRECTOR

RAY TENORIO
LIEUTENANT GOVERNOR

JOHN AB PANGELINAN
ACTING DEPUTY DIRECTOR

JUL 03 2014

Senator Rory J. Respicio
Chairperson, Committee on Rules
I Mina'trentai Dos na Liheslaturan Guåhan
The 32nd Guam Legislature
155 Hesler Place
Hagåtña, Guam 96932

Hafa Adai Senator Respicio:

Transmitted herewith is Fiscal Note on the following Bill Nos.: **318-32(LS), 325-32(COR), 326-32(COR), 332-32(LS), and 354-32(COR).**

If you have any question(s), please do not hesitate to call the office at 475-9412/9106.


JOSE S. CALVO
Acting Director

Enclosures
cc: Senator Vicente (ben) Pangelinan

**Bureau of Budget & Management Research
Fiscal Note for Bill No. 325-32 (COR)**

AN ACT TO ADD A §79108 TO CHAPTER 79 OF TITLE 12 GUAM CODE ANNOTATED RELATIVE TO PUBLISHING CONSUMER COMPLAINTS.

Department/Agency Appropriation Information

Dept./Agency Affected: Guam Power Authority	Dept./Agency Head: Joaquin Flores
Department's General Fund (GF) appropriation(s) to date:	-
Department's Other Fund (Specify) appropriation(s) to date:	-
Total Department/Agency Appropriation(s) to date:	\$0

Fund Source Information of Proposed Appropriation

	General Fund:	(Specify Special Fund):	Total:
FY 2013 Unreserved Fund Balance ¹			
FY 2014 Adopted Revenues	\$0	\$0	\$0
FY 2014 Appro. (P.L. 32.068)	\$0	\$0	\$0
Sub-total:	\$0	\$0	\$0
Less appropriation in Bill	\$0	\$0	\$0
Total:	\$0	\$0	\$0

Estimated Fiscal Impact of Bill

	One Full Fiscal Year	For Remainder of FY 2014 (if applicable)	FY 2015	FY 2016	FY 2017	FY 2018
General Fund	\$0	\$0	\$0	\$0	\$0	\$0
(Specify Special Fund)	\$0	\$0	\$0	\$0	\$0	\$0
Total	\$0	\$0	\$0	\$0	\$0	\$0

1. Does the bill contain "revenue generating" provisions? / / Yes /x/ No
If Yes, see attachment
2. Is amount appropriated adequate to fund the intent of the appropriation? /x/ N/A / / Yes / / No
If no, what is the additional amount required? \$ /x/ N/A
3. Does the Bill establish a new program/agency? / / Yes /x/ No
If yes, will the program duplicate existing programs/agencies? / / N/A / / Yes /x/ No
Is there a federal mandate to establish the program/agency? / / Yes /x/ No
4. Will the enactment of this Bill require new physical facilities? / / Yes /x/ No
5. Was Fiscal Note coordinated with the affected dept./agency? If no, indicate reason: /x/ Yes / / No
/ / Requested agency comments not received by due date / / Other: _____

Analyst: Matt Quinata Date: JUL 03 2014 For: Jose S. Calvo Date: JUL 03 2014
Matt Quinata Jose S. Calvo, Acting BBMR Director

Footnotes:

Please see attached to fiscal note.

Comment on Bill No. 325-32 (COR)

The intent of the bill is to require the Guam Power Authority and the Guam Water Authority to create and publish a consumer complaint report on their websites and transmit same report to the Governor of Guam and Legislature on a monthly basis. These two (2) Authorities support transparency; however, with the hundreds of interactions each day in customer service areas, processing of permits and management issues; concerns have been made for the need to clarify and define the word, "complaint." For example, will complaints resulting in same day resolution be part of the report? With the passage of this bill, these two (2) authorities will have to dedicate resources (people and money) for the management and implementation of this unfunded program mandate. Resources may not be available. The estimated cost for implementing this program is not available at this time. However, with the dedication of personnel resources to gather, monitor and prepare the report on a monthly basis, cost will be significant to comply with the mandate of this proposed bill.



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Senator
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CHAIRPERSON
MAJORITY LEADER

Senator
Thomas C. Ada
VICE CHAIRPERSON
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Senator
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Member

Senator
Michael F.Q. San Nicolas
Member

Senator
V. Anthony Ada
Member
MINORITY LEADER


Senator
Aline Yamashita
Member

April 30, 2014

MEMORANDUM

To: Rennae Meno
Clerk of the Legislature

Attorney Therese M. Terlaje
Legislative Legal Counsel

From: Senator Rory J. Respicio 
Chairperson of the Committee on Rules

Subject: Referral of Bill No. 325-32(COR)

As the Chairperson of the Committee on Rules, I am forwarding my referral of **Bill No. 325-32(COR)**.

Please ensure that the subject bill is referred, in my name, to the respective committee, as shown on the attachment. I also request that the same be forwarded to all members of *I Mina'trentai Dos na Liheslaturan Guåhan*.

Should you have any questions, please feel free to contact our office at 472-7679.

Si Yu'os Ma'åse!

Attachment



COMMITTEE ON RULES

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Senator
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CHAIRPERSON
MAJORITY LEADER

Senator
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Senator
Michael F.Q. San Nicolas
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Senator
V. Anthony Ada
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MINORITY LEADER

Senator
Aline Yamashita
Member

May 5, 2014

VIA E-MAIL

john.rios@bbmr.guam.gov

John A. Rios
Director
Bureau of Budget & Management Research
P.O. Box 2950
Hagåtña, Guam 96910

RE: Request for Fiscal Notes– Bill Nos. 325-32 (COR) through 330-32(COR)

Hafa Adai Mr. Rios:

Transmitted herewith is a listing of *I Mina'trentai Dos na Liheslaturan Guåhan's* most recently introduced bills. Pursuant to 2 GCA §9103, I respectfully request the preparation of fiscal notes for the referenced bills.

Si Yu'os ma'åse' for your attention to this matter.

Very Truly Yours,

Senator Rory J. Respicio
Chairperson of the Committee on Rules

Attachment (1)

Cc: Clerk of the Legislature

Bill Nos.	Sponsors	Title
325-32 (COR)	Vicente (ben) C. Pangelinan	AN ACT TO ADD A §79108 TO CHAPTER 79 OF TITLE 12 GUAM CODE ANNOTATED RELATIVE TO PUBLISHING CONSUMER COMPLAINTS.
326-32 (COR)	Vicente (ben) C. Pangelinan	AN ACT TO AMEND A §8502 CHAPTER 8 OF TITLE 12 GUAM CODE ANNOTATED RELATIVE TO INCREASING THE CAP ON CUSTOMER-GENERATOR POWER SERVICE ENTRANCE CAPACITY FOR NON- RESIDENTIAL CLASS CUSTOMERS.
327-32 (COR)	T. R. MUÑA BARNES	AN ACT RELATIVE TO AMENDING 12 GCA § 5135 (D) TO PLACE THE GHURA 500 LOT SALE FUND UNDER THE CUSTODIANSHIP, DISCRETION AND PURVIEW OF THE GUAM HOUSING AND URBAN RENEWAL AUTHORITY.
328-32 (COR)	T.C. Ada R.J. Respicio	AN ACT TO APPROVE AND ADOPT THE CIP SCHEDULE AND LAND USE DESIGNATIONS IN THE JOSE D. LEON GUERRERO COMMERCIAL PORT OF GUAM MASTER PLAN UPDATE 2013 REPORT.
329-32 (COR)	Chris M. Dueñas	AN ACT TO REZONE LOT NO. 2-1 NEW, TRACT 132, MUNICIPALITY OF AGAT, FROM ONE-FAMILY DWELLING ZONE (R1) TO COMMERCIAL ZONE (C).
330-32 (COR)	Chris M. Dueñas	AN ACT TO REZONE LOT 2-R3, BLOCK 2, TRACT 172, MUNICIPALITY OF DEDEDO, FROM ONE-FAMILY DWELLING ZONE (R1) TO COMMERCIAL ZONE

I MINA'TRENTAI DOS NA LIHESLATURAN GUÅHAN
2014 (Second) Regular Session

Bill No. 325-32 (COR)

Introduced by:

V.C. Pangelinan

**AN ACT TO ADD A §79108 TO CHAPTER 79 OF TITLE 12
GUAM CODE ANNOTATED RELATIVE TO PUBLISHING
CONSUMER COMPLAINTS.**

2014 APR 29 PM 12:39

BE IT ENACTED BY THE PEOPLE OF GUAM:

Section 1. Legislative Findings and Intent. *I Liheslaturan Guåhan* finds that pursuant to § 12001.1 and § 12001.2 Chapter 12 of Title 12 Guam Code Annotated, the ratepayers of Guam have been granted rights under the Ratepayer Bill of Rights. These rights take into consideration the single choice residents have when selecting public utility providers and the inevitable increase of utility rates over time. The Ratepayer Bill of Rights establishes methods of communication to inform the general public about proposed rate increases, the finances of a Public Utility and allows for input and participation regarding any proposed rate increases.

I Liheslaturan Guåhan also recognizes the importance that the Ratepayer Bill of Rights affords the public and seeks to further empower ratepayer voices to include consumer complaints filed with public utility services. It is the intent of *I Liheslaturan Guåhan* to ensure ratepayer concerns are addressed and accurately communicated by establishing additional measures that will be necessary to facilitate the distribution of ratepayer concerns among members of the Consolidated Commission on Utilities, the Public Utilities Commission and the people of Guam.

1 **Section 2. § 79108 is hereby added to Chapter 79 of Title 12 Guam**
2 **Code Annotated to read as follows:**

3 **“§79108 Publishing Consumer Complaints.**

4 Within ninety (90) days of the enactment of this section, the Commission
5 shall adopt a policy via Board Resolution, that establishes the acceptance, review
6 and, distribution of Consumer complaints filed with either the Guam Power
7 Authority or Guam Waterworks Authority. Such policy shall include the creation
8 of a reporting template, herein referred to as the Consumer Complaint Report,
9 which will categorize the type of complaint lodged with each entity, the date the
10 complaint was lodged, and the manner in which said complaint was addressed.

11 The Commission shall publish the Consumer Complaint Report on the
12 twentieth (20th) day following the end of each calendar month on its website and
13 shall transmit the same within fifteen (15) days after the end of every calendar
14 quarter, to *I Maga'låhen Guåhan*, the Speaker of *I Liheslaturan Guåhan* and the
15 Public Utilities Commission.”

16 **Section 2. Effective Date.** This Act *shall* become effective upon enactment.